TIP TIG | USA

The Evolution of TIG

WARRANTY INFORMATION

TIP TIG FEEDERS, TIPTIG HOTWIRE MODULES, TIP TIG POWERSUPPLYS

All TIP TIG systems have been calibrated from the manufacturer and are in compliance.
Within the warranty period of 12 Months from the date of purchase, TIP TIG USA will replace any warranted parts or components that fail due to such defects in material or workmanship. TIP TIG USA must be notified in the 12 month period in writing of such defect or failure, at which time TIP TIG USA will provide information on the warranty claim procedures to be followed.

TIP TIG USA shall honor warranty claims on warranted equipment listed below in the event of such a failure within the warranty time periods. All warranty time periods start on the delivery date of the equipment to the original end-user purchaser, and not to exceed one year after the equipment is shipped to a North American location. TIP TIG USA shall not bear the costs of transportation to and from our facility for warranty repairs.

12 Month Parts and Labor

- Transformer ,Hotwire Unit, PC Board, Feed and Oscillator Motor, Water Fitting and Bulkhead Connection, Linear Motion Slide and Extenders.

Torches (Upon Initial install Only)

What is Not Covered Under the Warranty

- Wear/consumable parts: e.g., contact tips, gas nozzles, ceramics, current tips, diffusers, seals/O-rings, hose-pack internals, liners, rollers, fuses, filters, lubricants, etc.

- Improper use or failure to follow the manual (e.g., wrong parameters, insufficient cooling, incorrect shielding gas supply).

- Mechanical/chemical influences: drop, bending, corrosion, liquid ingress, contamination.

- Electrical influences: over/undervoltage, lightning, EMC disturbances outside specification, wrong mains frequency, missing/faulty protective earth.

- Interventions/modifications by unauthorized persons, non-approved accessories/third-party parts, tampered serial numbers.

- Transport/storage damage after risk has passed; software conflicts caused by third-party systems.