

The Evolution of TIG

WARRANTY INFORMATION

TIP TIG FEEDERS, TIPTIG HOTWIRE MODULES, TIP TIG POWERSUPPLYS

All TIP TIG systems have been calibrated from the manufacturer and are in compliance.

Within the warranty period of 12 Months from the date of purchase, TIP TIG USA will replace any warranted parts or components that fail due to such defects in material or workmanship. TIP TIG USA must be notified in writing within thirty (30) days of such defect or failure, at which time TIP TIG USA will notify the TIP TIG manufacturer and provide information on the warranty claim procedures to be followed.

TIP TIG USA shall honor warranty claims on warranted equipment listed below in the event of such a failure within the warranty time periods. All warranty time periods start on the delivery date of the equipment to the original end-user purchaser, and not to exceed one year after the equipment is shipped to a North American location. TIP TIG USA shall not bear the costs of transportation. All items must be returned to TIP TIG prior to new warranty items being shipped. Customer responsible for shipping to and from our facility.

12 Month Parts and Labor on items listed below

- Transformer
- Hotwire Unit
- PC Board
- Feed and Oscillator Motor
- Linear Motion Slide and Extenders
- Torches (Only warrantied upon Initial Delivery)

What is Not Covered Under the Warranty

Consumable components; such as contact tips, nozzles, insulators, rings, drive rolls, guide tubes, gas lenses, back caps, liners, universal tip guides or any torch accessory is not covered under the manufactures warranty.

Causes for Warranty to be Voided

Damage, fault, or failure due to alteration or repairs made by anyone other than Tip Tig USA shall void the warranty. Failure to follow all instruction in the owner's manual will void warranty. Please call the office for proper set up if you are unsure of any instructions.

Warranty is provided to the original purchaser only; warranty is not transferrable and will only be honored if purchased direct from TIP TIG or an authorized TIP TIG distributor.

For TIPTIG Service please call: 856-312-8166